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# APHIS in Action

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Every day, APHIS works to protect the health and value of America's agricultural and natural resources. These articles tell a story about how we are tackling some of the biggest issues facing U.S. agriculture and natural resources today.

## Featured

### [APHIS Customer Service Reps Rise to the Challenge](#)

Every day, members of the public, industry, and other stakeholders call the APHIS Customer Service Center to have a problem solved or a question answered. And every day, four APHIS Customer Service Center employees do just that for the callers.

[Learn More](#)



### Importers: Clean Products Clear Quicker—Saving You Money

Importers of fruits and vegetables can reap significant rewards from an inspection





## Previous Stories

### [Asian Longhorned Beetle Program Implements Dynamic New Survey Approach](#)

[The Asian Longhorned Beetle Eradication Program recently rolled out a new, advanced approach to surveying for the beetle.](#)



### [Victory Over the World's Largest Hornet Species](#)

[After five years of relentless effort, the northern giant hornet \(\*Vespa mandarinia\*\) has been eradicated from Washington State and the United States.](#)

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# ERADICATED



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## What You Need to Know Before Shipping and Receiving Agricultural Items

People ship and receive packages using express courier companies—like FedEx, UPS, DHL, and others—all the time. But when the package includes an agricultural item, things can get dangerous for U.S agriculture and natural resources.





### [Ohio Asian Longhorned Beetle Eradication Program Gifts Residents Free Trees](#)

[Clermont County residents have been heavily impacted by the ALB, which kills trees it attacks and caused the removal of over 96,000 trees. APHIS ALB employees saw an opportunity to make a difference and started a Tree Giveaway Program.](#)





[Preserving APHIS History: A Community's Agricultural Ancestry](#)

[The Clifton Arts Center, in Clifton, New Jersey, shares an unusual connection to USDA--it is housed in an old U.S. Animal Quarantine Station.](#)





## [Navigating an Ag Clearance Crisis: How Foresight and Collaboration Saved a \\$10 Million Shipment](#)

[When a cold treatment failure aboard the Regal Bay threatened \\$10 million worth of citrus imports, APHIS and its maritime partners came together to work out a creative solution.](#)



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