Breadcrumb

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Business Services Contacts

Last Modified:

Not sure who to contact? We can help!

Select an option from the list below.

I want to...

- get help with paying my bill, ask questions about my bill, learn what I should do if I’m unable to pay my bill, or find out how much I owe.
- learn about Federal contracting as a small business
- get help with FedBizOpps, SAM, or IPP

Download contacts

Accounts Receivable

Contact the Accounts Receivable Branch to ask for help with paying an APHIS or Agricultural Marketing Service (AMS) bill, ask questions about your bill, request options if you are unable to pay your bill, or find out how much you owe.

ABS Helpline

APHIS Customers

Email: ABSHelpline@usda.gov

Phone: 612-336-3400

Alt-Phone: 1-877-777-2128 Toll Free

AMS Helpline

AMS Customers

Email: AMShelpline@usda.gov

Small and Disadvantaged Businesses/AbilityOne

Contact the Marketing and Regulatory Programs Small Business Coordinator for guidance on pursuing Federal contracting as a small or disadvantaged business.

Michael Chiodi

Small Business Coordinator/AbilityOne Liaison

Email: michael.j.chiodi@usda.gov

Phone: 612-336-3203

Estela Diaz

MRP Purchase Card Program, Agency Program Coordinator

Email: estela.m.diaz@usda.gov

Phone: 301-851-2537

Vendor Assistance

Contact the Federal Service Desk to ask for help with FedBizOpps, the System for Award Management (SAM), or the Invoice Processing Platform (IPP).

Domestic Vendor Assistance

For calls inside the United States

Phone: 866-606-8220

International Vendor Assistance

For international calls

Phone: +1 334-206-7828

- Federal Service Desk

- Federal Service Desk

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