

2023 Deputy Administrator's Safe Trade Award: *Agricultural Commodity Import Requirement Team*

In 2023 the Agricultural Commodity Import Requirement (ACIR) Team incorporated additional manuals and supplementary information into their already-established ACIR portal which replaced a previous database and several other non-propagative manuals. The purpose was to create a one-stop-shop for all commodity import requirements and go-to source for regulatory officials. As a result of the team's streamlining efforts, users can now quickly determine entry requirements for commodities being imported in the U.S. This includes the new Treatment Module in ACIR where users can quickly access all relevant treatment procedures and reference information. The new system saves time and gets required information to those who need it accurately and efficiently.

The team also focused on stakeholder outreach: developing a robust Help Desk to answer user questions, hosting office hours for Animal and Plant Health Inspection Service, Customs and Border Protection, and public users. The team partnered with the Professional Development Center to create ACIR focused AgLearn course for Plant Protection and Quarantine staff and developed several user guides and resources. These resources proved instrumental in stakeholders effectively navigating and finding information. As a result of the portal development and outreach efforts, unique visitors to the site more than doubled by the end of the year from 139,753 to 361,976.

The work completed by the ACIR team has significantly impacted the safeguarding of American agriculture and facilitating trade in a positive way.

Team Members

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